

DATA SHEET

MANAGED ASSET PROTECTION SERVICES

Add expert resources to support your OT/ICS cyber security maturity journey

SUMMARY

One of the most common pain points in OT/ICS security is the lack of skills and capacity to manage the critical data networks and tools necessary to drive reliability and compliance. The Verve Security Center significantly reduces the burden, but even with Verve deployed, operators need to intelligently manage alarms and alerts in their security information and event manager (SIEM), ensure their data networks operate to deliver the necessary information to decision systems, and remediate any issues.

Verve offers a range of managed services designed specifically for operational environments for clients who are budget conscious. Starting with our subscription services, we provide low cost, high value services from our highly skilled team. Our ability to watch all third-party and vendor related apps allows for sharing of research across our clients, thus distributing the cost across a fleet of clients.

We also offer 'boots on the ground' services to help test, backup, rollout and restore systems when performing tasks like patching or updates. This can be a scheduled or ad-hoc service as needed. Finally, Verve provides 24/7 emergency technical support and accessibility. In all cases Verve delivers the 'best of the best' skill sets to benefit your organization.



FEATURES

- Dedicated expertise in each key security element
- Remote monitoring of alerts
- Remediation and incident response management
- End-to-end patch management
- Pen testing/ red teaming

THE VERVE DIFFERENCE



Technology

Our unique integrated OT/ICS cyber security platform reduces the cost and improves the speed of response. It brings together vulnerability, patch, configuration, SIEM, remediation, etc. into an integrated platform.



Expertise

Verve's 25+ years of experience in ICS/OT security and reliability enables us to know what you CAN do to safely protect your systems. It also enables us to improve identification of potential threats and remediation.



Flexibility

Verve offers remote and on-site support as required by many OT/ICS environments for remediation. Our team of technicians remotely monitor with SLAs, but also come on-site to address security and reliability issues.

Verve Managed Protection Services Offerings

Function	Services	Overview	Benefit
Assess	Periodic outside assessment	The Verve Security Center provides the data to conduct real time assessments of the environment. Verve's services enhance that with scheduled (monthly, quarterly, annual), deeper inspection and synthesis of risks.	Regular third-party verification and insight into potential risks and progress in maturity.
	Compliance data collection	Verve's team of OT/ICS compliance experts provides regular (monthly, quarterly, annual) collection of required compliance data from the Verve Security Center and third-party applications.	Reduce the cost of full-time staff dedicated to the expertise of compliance data gathering.
OT Systems Management	Regular system hardening and tuning	Verve's team of OT/ICS experts ensure ongoing security and reliability hygiene with remote or onsite services to conduct patching, network configuration, user and account management, AV updating, etc.	Leverage the expertise and scale of a dedicated team of OT Systems Management experts to ensure your OT/ICS endpoints are effectively managed for security and reliability.
	Ad hoc system integration, setup and tuning	Verve provides on-site or remote support during outages or at other times to upgrade OT systems to the latest firmware, replace outdated devices, integrate new network devices into network segmentation, etc.	Scale teams for tasks that do not justify full time expert resources. Use vendor-agnostic experiences to address issues across your control system and IT components.
Secure	Managed security	Verve's OT/ICS security experts monitor for alerts, tune vulnerability, risk assessments and SIEM to identify potential threats.	Scale your team with OT/ICS security expertise and the power of the Verve Security Center to reduce costs and improve your level of security maturity.
	Managed data integrity	Verve's team monitors data flows through historians and other sources to ensure critical data continues to flow and end users get accurate and timely data.	Ensure your analytics, revenue, or trading operations get the right data at the right time consistently with SLAs of 99%.